



HAJZ PLUS

Resort & Retreat Booking Platform

RESORTS & PREMIUM SERVICES, ALL IN ONE PLACE

Commercial Registration: *CR Number* · Platform License No.: *License No.*

" A binding electronic rental agreement · no signature required "

CONTRACT NUMBER

Contract No.

PAYMENT STATUS

Payment Status

CONTRACT ISSUE DATE

Issue Date

Resort Information

RESORT NAME

Resort Name

OWNERSHIP TYPE

Ownership Type

ADDRESS

Resort Address

OWNER NAME

Owner Name



RESORT PHOTOS LINK

Photos Link



RESORT LOCATION (GOOGLE MAPS)

Location Link



ON-SITE STAFF / CARETAKER PHONE

Staff Phone



DIRECT OWNER PHONE

Owner Phone

Resort Details (Mandatory Specifications)

TOTAL AREA Area m²	NUMBER OF SECTIONS Sections
SWIMMING POOLS Pools (indoor/outdoor)	RESTROOMS Restrooms
BEDROOMS / MAJLIS Bedrooms	MAXIMUM CAPACITY Capacity guests

Tenant Information

TENANT NAME Tenant Name	MOBILE NUMBER Tenant Phone
TENANT IDENTITY DOCUMENT Tenant ID	

Booking Details & Value

BOOKING DATE Booking Date	DAY Day
FROM Start Time	TO End Time
RENTAL VALUE Rental Value SAR	SECURITY DEPOSIT Deposit Amount SAR

Terms & Conditions

Two sets of terms govern this contract. The general terms below are the same for every resort on the Hajz Plus platform. The owner's own terms appear at clause Twelfth and bind the parties just as firmly.

First: Booking and Payment

1. The booking is confirmed when the platform issues the electronic rental voucher. Payment on its own does not confirm it.
2. Once payment is confirmed the contract is final, and may not be cancelled, amended or exchanged, save as clause Sixth allows.
3. Until online payment is available in the Hajz Plus app, the tenant pays the owner directly by bank transfer. The owner records the payment in the app with the transfer receipt and the last five digits of its reference, and the platform keeps that record. Hajz Plus does not receive, hold or refund any amount, and the owner is responsible for the amount they receive.
4. Any balance still owing is due at least 24 hours before the booking begins. If it is not paid by then the booking lapses with no refund, and the owner may re-let the resort without further notice.

Second: The Rental Period

1. The rental runs for the hours set out in the booking details above, and may not be extended without the owner's prior agreement.
2. Should the tenant stay beyond that time, the owner may disconnect the power and water and charge for every additional hour at a rate the owner sets.

Third: Security Deposit and Compensation

1. A refundable deposit of Deposit Amount SAR is payable before entry, and the cost of any damage, loss or misuse is deducted from it.
2. Where the deposit was paid by bank transfer or through an electronic payment gateway, an administrative fee of Deposit Refund Fee SAR is deducted when it is returned.
3. Where the damage costs more than the deposit, the tenant pays the difference.

Fourth: The Swimming Pool, Where There Is One

1. Children are not to be left near the pool unsupervised, and the usual safety measures apply to them.
2. Food, paper and cleaning products are to be kept out of the water.
3. The pool water can be changed at additional cost, with the owner's prior approval, and subject to the time available between bookings.

Fifth: Matters Outside the Owner's Control

1. The owner does not answer for a public power cut, for the weather, or for anything else beyond reasonable control, and no compensation is due for them.

Sixth: Cancellation on a Death in the Family

1. The booking may be cancelled on the death of a first-degree relative of the tenant, on production of the official death certificate, where the death occurred within the three days before the booking date.

Seventh: Breach of This Contract

1. Where the law is broken, public decency offended, neighbours disturbed or the property misused, the owner may end this contract at once and disconnect the services, and owes no compensation for doing so.

Eighth: How the Parties Speak to One Another

1. The owner, or whoever represents the owner, may disregard a request that is made abusively, pressed unreasonably, or put discourteously.

Ninth: The Tenant's Guests

1. The tenant answers for everyone they bring and for how those guests behave inside the resort, and bears the cost of any damage or breach caused by any of them, without exception.
2. The owner is not liable for an accident, an injury or a loss suffered by the tenant or their guests inside the resort or its facilities.

Tenth: The Tenant Speaks for the Booking

1. The tenant is the only person authorised to deal with this contract. A request from anyone acting on their behalf does not bind the owner unless the authority is documented.

Eleventh: Property Left Behind

1. The owner is not responsible for anything the tenant or their guests leave behind or lose in the resort, and is not obliged to look for it, keep it or report it.

Twelfth: The Owner's Own Terms

The owner adds these terms when listing the resort on Hajz Plus. They are carried into this contract automatically and bind the parties alongside the general terms above:

The owner has added no special terms for this property.

Thirteenth: What the Tenant Acknowledges

- 1. That they examined the resort's details, contents and features before booking, and understand its nature and its location.
- 2. That Hajz Plus is the electronic intermediary through which the booking and the contract are completed between the tenant and the owner, and is not itself a party to the tenancy.
- 3. That completing the booking on Hajz Plus is their express and final acceptance of every general term and every owner's term in this contract, and stands in place of a signature.

Fourteenth: The Platform's General Terms

This booking is also governed by the Hajz Plus Terms and Conditions in force at the date of this Contract, being version Terms Version, which the tenant accepted when using the platform. What follows is a summary, and does not narrow that document:

- 1. Hajz Plus connects tenants with resort owners. It does not own or run the resort, and is not a party to this tenancy.
- 2. Until online payment is available, the refundable deposit is paid to and held by the owner, who returns it after the rental period, less anything properly deducted under this contract. Either party may still use the Hajz Plus dispute process.
- 3. Where a question concerns this resort, this contract governs it. Where it concerns the platform, the Terms and Conditions govern it.
- 4. The full text is in the Hajz Plus app under Terms and Conditions, in Arabic and in English.

First party — Hajz Plus

NAME

DATE

SIGNATURE

Second party — the venue owner

NAME

DATE

SIGNATURE

HAJZ PLUS

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Verification Code: QR · Verification Link: Verification Link